

## **PENN Wallet Deposit Bonus – Official Rules**

### **Promotional Period**

- 1. Hollywood Gaming at Mahoning Valley Race Course will conduct a "PENN Wallet Deposit Bonus" promotion beginning January 1, 2024 at 6:00am until December 31, 2024 at 11:59pm.
- 2. All times referred to throughout these rules are Eastern Standard Time (EST).

### Eligibility

- 1. Must be a member of the PENN Play program. Must be 21 years of age or older to obtain a PENN Play card.
- 2. No purchase necessary to receive a PENN Play card.
- 3. A valid government issued photo ID may be required to verify age and identity.
- 4. Eligible card holders must download the PENN Play loyalty rewards app and login with their existing PENN Play rewards account.
- 5. Users must make a minimum first-time deposit of ten (10) dollars up to one hundred (100) dollars in their PENN Wallet to qualify for a promotional bonus.

### **Implementation**

- 1. First-time deposits between ten (10) up to one hundred (100) on the PENN Wallet account between January 1, 2024 and December 31, 2024 will receive an identical PENN Bonus Play promotional bonus.
- 2. Promotional bonuses will be in PENN Bonus Play and awarded in ten (10) dollar increments.
  - a. Ex: \$10, \$20, \$30 up to \$100
- 3. Deposits must be a minimum of ten (10) dollars to qualify and the highest PENN Bonus Play promotional bonus is one hundred (100) PENN Bonus Play.
- 4. Guests will receive notification via email that they are receiving the promotional bonus and that it is being added to their account.
- 5. Bonuses can take up to one (1) week to be seen as available PENN Bonus Play.
- 6. PENN Bonus Play will be valid for thirty (30) days from being loaded to an eligible guests' account and will expire at 11:59PM on the final day.

### **General Rules**

- 1. Participants agree to the use of his or her first name, city & state and photograph for advertising and promotional purposes without charge or additional compensation.
- 2. Persons on the Hollywood Mahoning Exclusion List are not eligible to participate in any promotional programs.
- 3. Employees of Hollywood Gaming at Mahoning Valley Race Course, its subsidiaries, affiliates, or parent companies, and those family members who reside in the same household are not eligible to participate in this promotion.
- 4. Hollywood Gaming at Mahoning Valley Race Course is not responsible for lost or stolen cards, cash, coupons, or lost/misdirected mail.
- 5. In the event of a kiosk or technical malfunction/outage, Hollywood Gaming at Mahoning Valley Race Course reserves the right to temporarily discontinue the promotion until a reasonable solution has been determined and implemented. Any games or prizes being played or awarded at the time of the malfunction will be honored and resolved within twenty-four (24) hours. Hollywood Gaming at Mahoning Valley Race Course is not responsible for games not played due to the malfunction/outage and during the malfunction/outage period, as well as any subsequent prizes from those games. Prizes not redeemed during the malfunction period will be reviewed and awarded on a case-by-case basis at



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management's discretion. Program benefits are not transferable between patrons. Determination will be made at the sole discretion of Hollywood Gaming at Mahoning Valley Race Course.

- 6. Hollywood Gaming at Mahoning Valley Race Course may disqualify any person based upon fraud, dishonesty, and violation of program rules or other misconduct.
- 7. Hollywood Gaming at Mahoning Valley Race Course reserves the right to refuse complimentary redemptions if it is determined that the true cardholder is not present or that coupons or a complimentary reward has been changed, altered or tampered with in any way.
- 8. Use of the PENN Play card indicates acceptance of these Official Rules.
- 9. Any dispute or situation not covered by the above rules will be resolved by Management in a manner deemed by them to be the fairest outcome for all concerned. That decision shall be final and binding. In addition, Hollywood Gaming at Mahoning Valley Race Course reserves the right to change, modify or cancel this program at any time.
- 10. Any change or cancellation of the program must be approved by the Ohio Lottery Commission prior to the change or cancellation.
- 11. Winners are responsible for all applicable federal, state, and local taxes, title and licensing fees.